



FAREWELL TO DR WALDRON



The team said a fond farewell to Dr Waldron at the end of January. He is still going to locum here at the practice so we are sure you will still see him from time to time, but he is off to pursue new ventures. Dr Waldron told us "As you may know I will be officially leaving the practice at the end of January. I want to express my sincere gratitude for making me feel so welcome ever since I joined in May. The warm welcome I experienced during my time with you has been amazing. It has been an honour to be part of such a dedicated and compassionate team". We wish him well and look forward to having him back often for his locum sessions.

WELCOME TO OUR TWO NEW DOCTORS

The surgery is delighted to inform our patients that we have two new doctors starting with us in the Spring. We would like to introduce you to Dr Kate Fjelle who joined us in March and Dr Katie Davey who is joining us in April. Dr Fjelle studied in Cardiff and moved to Cornwall in 2018 working locally as a GP and in the Sunrise Centre at RCH Treliske. Dr Davey was the GP registrar with St Agnes surgery and has been covering some maternity leave at Chacewater since qualifying and has worked here as locum throughout last year, so we are very pleased to be welcoming both ladies to our team.

EASTER AND SPRING BANK HOLIDAYS – ADVANCE NOTICE



SPRING BANK HOLIDAYS

FRI 29 MARCH & MON 1 APR - CLOSED

TUES 2 APR RE-OPEN 8.30AM

MON 6 MAY & MON 27 MAY - CLOSED

TUE 7 AND TUES 28 MAY RE-OPEN 8.30AM



IMPORTANT MESSAGE

ANY PRESCRIPTIONS ORDERED ON THUR AFTERNOONS OR OVER
THE BANK HOLIDAY WEEKENDS, WILL NOT BE AVAILABLE
FOR COLLECTION UNTIL THE FOLLOWING THURSDAY.
PLEASE MAKE SURE YOU ORDER IN PLENTY OF TIME.



IF YOU HAVE AN URGENT MEDICAL PROBLEM DURING THESE TIMES PLEASE CONTACT OUR
OUT OF HOURS ADVISERS AT NHS 111 BY DIALLING 111. PLEASE DO NOT ASK TO SEE A DOCTOR
OUT OF HOURS UNLESS YOU GENUINELY CANNOT WAIT UNTIL THE SURGERY RE-OPENS.

NEW SHINGLES CAMPAIGN 2023/24

You may have seen in the press recently that there is a new campaign for shingles vaccination. Almost a million more people (900,000) will become eligible for a shingles vaccination from September 2023.

Anyone who is severely immunosuppressed and over 50 will be able to get two doses of the Shingrix vaccine – currently the vaccine is only available to those over 70. From 1 September 2023, those turning 65 and 70 will also be able to get the vaccine after their birthday, in addition to those already aged 70-80. Shingles can occur at any age, but the risk and severity of shingles and its complications increase with age and is higher in individuals who have a severely weakened immune system. Our clinics will be on a Tuesday afternoon most weeks.

If you think you are entitled to receive a vaccination, please call the team and we check your eligibility.



If you have a severely weakened immune system (as described in the Green book chapter) you will be offered the shingles vaccine from 50 years of age

If you are over 70 years of age and have not had shingles vaccine before you remain eligible up to your 80th birthday

Turning 70?

ELIGIBLE FROM (YOUR BIRTHDAY)	DATES OF BIRTH	PROGRAMME START DATE	PROGRAMME YEAR
70 th	1 September 1953 – 31 August 1954	1 September 2023	Year 1
	1 September 1954 – 31 August 1955	1 September 2024	Year 2
	1 September 1955 – 31 August 1956	1 September 2025	Year 3
	1 September 1956 – 31 August 1957	1 September 2026	Year 4
	1 September 1957 – 31 August 1958	1 September 2027	Year 5

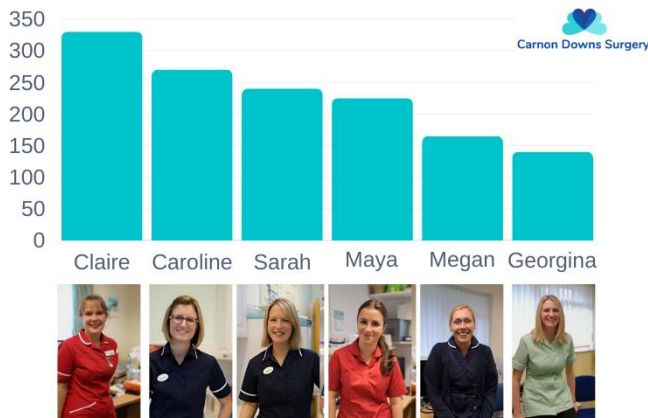
Turning 65?

ELIGIBLE FROM (YOUR BIRTHDAY)	DATES OF BIRTH	PROGRAMME START DATE	PROGRAMME YEAR
65 th	1 September 1958 – 31 August 1959	1 September 2023	Year 1
	1 September 1959 – 31 August 1960	1 September 2024	Year 2
	1 September 1960 – 31 August 1961	1 September 2025	Year 3
	1 September 1961 – 31 August 1962	1 September 2026	Year 4
	1 September 1962 – 31 August 1963	1 September 2027	Year 5

DON'T FORGET TO CANCEL YOUR APPOINTMENT

Total DNA Hours for 3 wks

Please remember to contact us as soon as possible if you cannot make your appointment time.



23 hours - 77 patients

We understand that it can be frustrating not to see the nurse or doctor when you want to, but we will always try and accommodate your requests. Please remember to call the team if you are unable to attend your appointment once you are booked in.

We measured our rates of patients who did not attend over a 3-week period and we are sorry to inform you it totalled nearly 23 hours just for our nursing team alone. The total number of hours for the whole year including GPs and Physios amounted to nearly 200 hours. So please call us as soon as possible so we can release your slot to someone else who may be waiting.

STAFF TRAINING AND SURGERY & DISPENSARY CLOSURE WEDNESDAY 24 APRIL FROM 1.30PM UNTIL WE REOPEN AT 8.30AM ON THE THURSDAY MORNING

The nature of working within a GP Practice means that our team members both clinical and administrative, work to tight time slots, the majority of which is spent with patients. Whilst this is a key element of our work, it means that there is no time for whole team staff training or hold vital meetings to support learning. To support us in being able to have time for these aspects of our work we have achieved approval from the Integrated Care Board that we will operate an emergency only service for patients on a designated Wednesday afternoon each month from 1.30pm until 6.30pm to allow these meetings to take place.

Please note the dispensary and surgery will be closed except for access to emergency care via an initial telephone assessment service.

We will publish our dates on our website and in the foyer so that all patients are aware of our opening times. We appreciate your support with these closures for vital training and to help us improve procedures and processes within our teams.



CONTACT NUMBERS

Main Reception Telephone: 01872 863221

Open 8.30am - 6.15 pm Mon to Fri www.carnondownssurgery.co.uk